

REPORT

Public Information Days Feedback Summary 17 March 2018 - 25 March 2018

Client: ScottishPower Renewables

Reference: I&BPB4842R000758F1.0

Revision: 1.0/Final

Date: 10 May 2018



HASKONINGDHV UK LTD.

Rightwell House
Rightwell East
Bretton
Peterborough
PE3 8DW
Industry & Buildings
VAT registration number: 792428892

+44 1733 334455 **T**
+44 1733 262243 **F**
email **E**
royalhaskoningdhv.com **W**

Document title: Public Information Days
Feedback Summary
17 March 2018 - 25 March 2018

Document short title:
Reference: I&BPB4842R000758F1.0
Revision: 1.0/Final
Date: 10 May 2018
Project name: EA2/EA1N
Project number: PB4842
Author(s): Barbara Hellett

Drafted by: Barbara Hellett

Checked by: Eva van Maren

Date / initials: 10 May 2018 EvM

Approved by: Barbara Hellett

Date / initials: 10 May 2018 BH

Classification

Project related



Disclaimer

No part of these specifications/printed matter may be reproduced and/or published by print, photocopy, microfilm or by any other means, without the prior written permission of HaskoningDHV UK Ltd.; nor may they be used, without such permission, for any purposes other than that for which they were produced. HaskoningDHV UK Ltd. accepts no responsibility or liability for these specifications/printed matter to any party other than the persons by whom it was commissioned and as concluded under that Appointment. The integrated QHSE management system of HaskoningDHV UK Ltd. has been certified in accordance with ISO 9001:2015, ISO 14001:2015 and OHSAS 18001:2007.

Table of Contents

1	Introduction	1
1.1	Attendance	2
1.2	How people found out about the Public Information Days	2
2	Feedback Received	3
2.1	Onshore Substation Site Selection Study Area	3
2.2	Other Feedback	6
3	Public Information Days - Photographs	7
3.1	Lowestoft, Hotel Victoria	7
3.2	Southwold, Stella Peskett Hall	7
3.3	Aldeburgh, Jubilee Hall	8
3.4	Orford, Town Hall	8

Table of Tables

Table 1 Location of Public Information Days	1
Table 2 Number of Feedback Forms Received	2
Table 3 Public Information Days Advertisement Method	2
Table 4 Feedback on site zones	5

Table of Figures

Figure 1 A pie chart showing how attendees found out about the Public Information Days	3
Figure 2 Onshore Substation Site Selection Study Area	4

Appendices

Appendix 1 – Feedback Form

1 Introduction

Between the 17th and the 25th March 2018, ScottishPower Renewables (SPR) held six Public Information Days throughout Suffolk in the locations listed in the table below to promote two new offshore windfarm projects, East Anglia TWO and East Anglia ONE North.

Table 1 Location of Public Information Days

Venue	Date	Time
Lowestoft Victoria Hotel, Kirkley Cliff, Lowestoft, NR33 0BZ	17 Mar 2018	10am - 1pm
Southwold Stella Peskett Hall, Might's Road, Southwold, IP18 6BE	17 March 2018	3pm – 6pm
Leiston United Church, High Street, Leiston, IP16 4EL	18 March 2018	10am – 1pm
Thorpeness Thorpeness Country Club, The Benthills, IP16 4NU	24 March 2018	10am – 1pm
Aldeburgh The Jubilee Hall, Crabbe Street, Aldeburgh, IP15 5BN	24 March 2018	3pm – 6pm
Orford Town Hall, Market Hill, Orford, Woodbridge, IP12 2NZ	25 March 2018	10am – 1pm

These events formed Phase 2 of our pre-application consultation as set out in our two Statements of Community Consultation (one for East Anglia TWO and one for East Anglia ONE North) and the process to inform SPR's proposed Development Consent Order (DCO) application. In addition to Public Information Days, there has been ongoing statutory engagement, scheme introductions to landowners and parish briefings.

Over the six events 464 people attended, of whom 382 signed in to register their attendance, and were encouraged to share their feedback on the proposals. This document outlines that feedback. The Phase 2 Public Information Days formed the first part of the statutory consultation process, as set out in our Statement of Community Consultation, associated with the DCO application process. The key objectives of the Phase 2 Public Consultation Days were as follows:

- To reach second home owners, tourists and those who have not yet engaged with the projects in order to introduce them to SPR and the two projects being developed;
- To present visualisations of the offshore turbines from 14 viewpoints; and
- To present the Onshore Study Area, how it was identified, and the seven zones within it.

Following these events, all material was published on the SPR website including a feedback form inviting responses by 17th April 2018. This report documents feedback received at the Public Information Days and by post received by the 17th April 2018.

1.1 Attendance

464 people attended the Public Information Days in total. All attendees were invited to complete a feedback form (see **Appendix 1**), 132 feedback forms were received by the 17th April 2018.

Table 2 Number of Feedback Forms Received

Venue	Number of received feedback forms
Lowestoft	5
Southwold	16
Leiston	14
Thorpeness	36
Aldeburgh	13
Orford	1
Postal	47

1.2 How people found out about the Public Information Days

Those who returned feedback forms advised that they had heard about the Public Information Days from the methods in Table 1.3 and Figure 1:

Table 3 Public Information Days Advertisement Method

Method	No.
Flyer through the door	32
Press release in local paper	7
Advert in newspaper	6
Parish Council	21
Website	1
Word of mouth	16
Poster	5
Social Media	4
Other (Including flyers in library, Parish Magazine, notice board at village hall, and overheard)	7

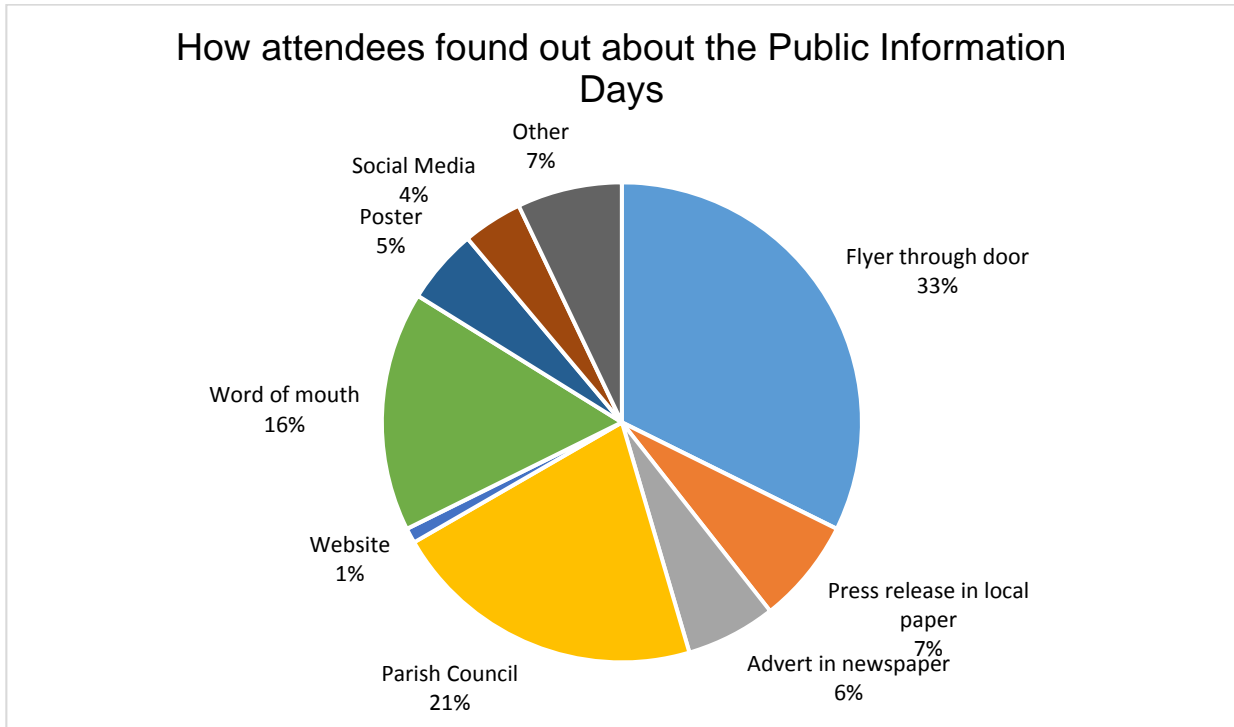


Figure 1 A pie chart showing how attendees found out about the Public Information Days

2 Feedback Received

2.1 Onshore Substation Site Selection Study Area

A map was available at the Public Information Days which showed the Onshore Substation Site Selection Study Area and identified seven zones where onshore structures could be located. The map is shown below along with the explanation provided to attendees.

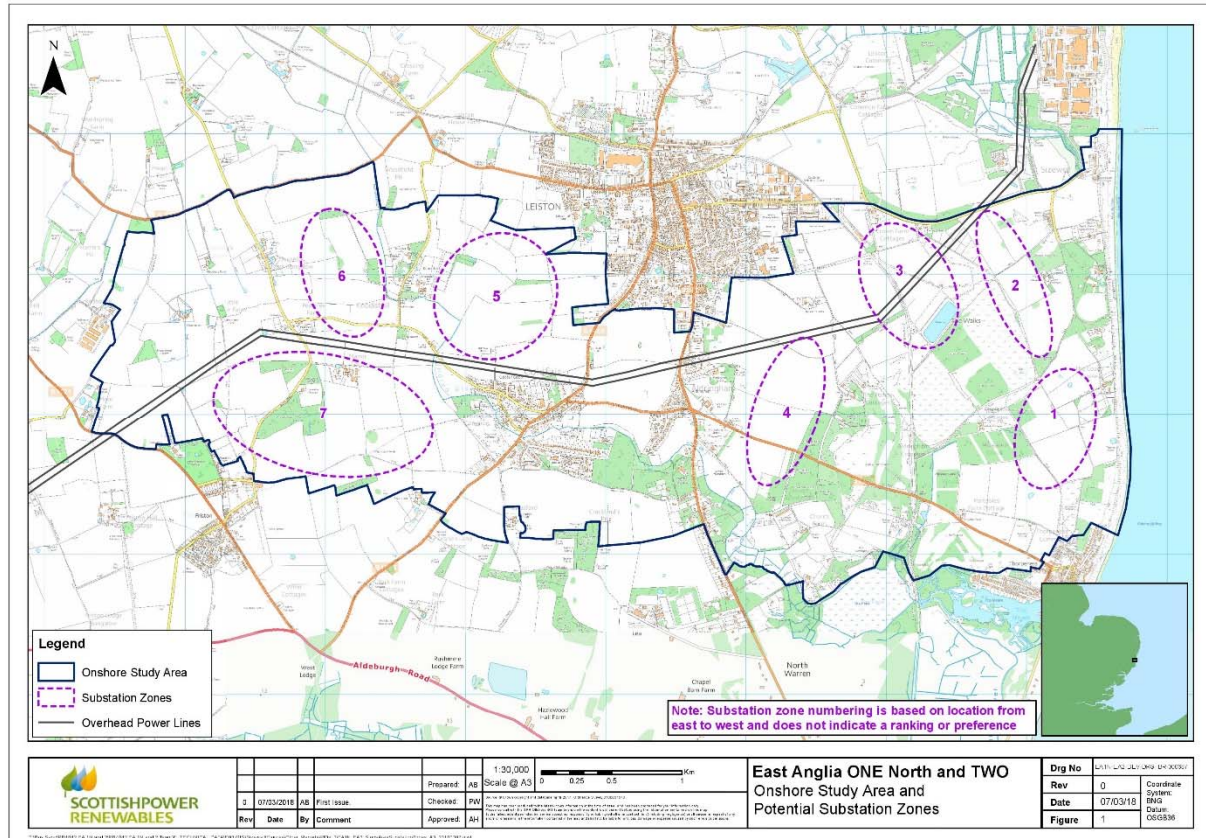


Figure 2 Onshore Substation Site Selection Study Area

The seven zones shown on the map are numbered by location from east to west, but this does not indicate any order of preference. These zones indicate possible areas where the three substations (two SPR substations and one National Grid substation) could be located. Co-location of all three substations in one zone is the preferred solution (as this reduces the proliferation of construction impacts and increases the ability to screen a single location), but a decision on whether to co-locate or not has not yet been made. The oval outlines do not represent the actual sizes of the substations. These will be a 190m x 190m square for each SPR substation, and a 140 x 325m rectangle for the National Grid Substation.

Question 6 on the feedback form was related to the location of the substations. The question was “We are currently searching within our agreed study area to find a suitable location for our projects’ substations (see Board 5 and our interactive map). An assessment of the landscape impacts specifically in relation to the Suffolk Coast and Heaths Area of Outstanding Natural Beauty (AONB) was undertaken. All sites to the West of Aldeburgh Road (B1122) would avoid significant effects on the special qualities of the AONB. In your view, should potentially adverse visual impacts on the AONB be avoided by placing our substations west of the Aldeburgh Road (B1122)?

54 respondents answered “yes” and 55 respondents answered “no” to this question. 23 respondents did not answer this question.

Feedback received via free text on the feedback forms that related to substation location was as follows:

Table 4 Feedback on site zones

Location	Comment
Lowestoft	No comments were made about the location of the substations in Lowestoft. One person did mention how the location of the substations wouldn't affect them living in Lowestoft.
Leiston	Five out of the 12 additional comments made at the Leiston event suggested the substations should be in zones 1, 2, 3 or 4, closer to the coast. Reasons for this choice included using existing infrastructure surrounding these zones and reducing the overall impact of the substations and a similar existing power station on the wider area.
	Two of the additional 12 comments from Leiston feedback suggested the substations should be further inland, in zone 7. The reasons for locating the substations in zone 7 were to reduce damage to the coastline, environment and AONB.
Thorpeness	In total, five comments were made in response to question eight about the location of the substations following the Thorpeness event.
	Four of these comments would prefer the substations to be in zones 1, 2 or 3, along the coast. The comments suggest that locating the substations in one of these zones will reduce the overall impact on the area. This is because the substations will be closer to a similar, existing power station.
	One comment suggested that existing infrastructure can be used if the substations were in zones 1, 2 or 3.
	One of the comments suggested that the substations should be located inland, using zones 5, 6 or 7, to reduce the impact on the AONB and 'crumbling coastline'.
Aldeburgh	Feedback from the Aldeburgh Public Information Day revealed several comments relating to the location of the substations.
	One comment from question eight would prefer the substations to be 'away from the coast and AONB'. One comment would prefer the substations to be located near Sizewell, on the coast.
	One person suggested the substations should be in zone 7
	Three comments were made in the additional comments section, all in favour of the substations being in zones 1 or 2. These zones are preferable because of the existing infrastructure in the area and reduced visual impact on the landscape. No comments were made about the preferred location of the substations in feedback from the Orford event.
Orford	No comments were made about the preferred location of the substations in feedback from the Orford event.
Postal	45 out of 47 feedback forms received via post made comments about the location of the substations
	29 people stated a preference for the substations to be located on the coast. Three people stated a preference for the substation to be located further inland. 13 people did not specify a preferred zone
	In question five, five comments were made about the location of the substation. All were in favour of the substations being near the coast where they will have less effect on residential properties
	In question six, 24 comments were made about the location of the substations. 21 of these comments suggested the substations be placed near the coast. Three comments were in favour of the substations being located further inland. One comment specified that the villages

Location	Comment
	near zones 5 and 6 would not cope with the effects of the substations. Two comments said that substations should be inland, away from the AONB
	In question seven, 42 comments were made about the location of the substations. 27 of these comments did not state a preferred zone for the location of the substations but emphasised the need to reduce the impact of the substations on residents and the environment. 11 comments suggested the substations should be located on the coast
	In question eight, 22 people preferred the substations to be near the coast, close to an existing industrial area. Zones 2 and 3 were mentioned as preferred zones seven times. Two people were in favour of the substations being in zones 5, 6 or 7
	Finally, in the additional comments section, 14 comments were made in favour of the substations being located on the coast. Zones 1, 2 and 3 were preferred by seven people because of the proximity to another substation and because existing infrastructure can be used. An additional seven people mentioned using a zone close to the existing substation near the coast. One comment suggested the impact on the village of Knodishall will be reduced if the site is located near the coast. Two comments suggested that if zones 1, 2 or 3 couldn't be used then zone 7 would be the most suitable

It is not known which of the events people who returned postal feedback attended. In general, postal feedback was longer in length and more detailed. Overall, respondents had more to say about the location of the substations than in the feedback collected at the events, even if they did not specify a preferred zone.

2.2 Other Feedback

In general feedback from all the events was positive and constructive

Specific areas of concern were:

- Noise pollution and its long-term effects on health and the environment
- Visual impact of the substations
- Local tourism
- Farming
- Vulnerable residents including elderly and children
- Health of residents within proximity of the substation
- Environment, habitats and wildlife
- House prices.

3 Public Information Days - Photographs

3.1 Lowestoft, Hotel Victoria



3.2 Southwold, Stella Peskett Hall



3.3 Aldeburgh, Jubilee Hall



3.4 Orford, Town Hall





Appendix 1 – Feedback form

East Anglia TWO Offshore Windfarm
East Anglia ONE North Offshore Windfarm

Public Information Day - Feedback Form

Thank you for attending today's Public Information Day. We hope you found it useful to find out how our projects are progressing and we answered your questions. We welcome your feedback and will be holding more events in June to update you further.

1. How did you hear about today's information day?

- | | |
|---|---|
| <input type="checkbox"/> Flyer through door | <input type="checkbox"/> Word of mouth |
| <input type="checkbox"/> Press release in local newspaper | <input type="checkbox"/> Poster |
| <input type="checkbox"/> Advert in newspaper | <input type="checkbox"/> Social media |
| <input type="checkbox"/> Parish Council | <input type="checkbox"/> Other (Please specify) |
| <input type="checkbox"/> Website | |

2. Did you attend our previous Public Information Days in October/November 2017?

- ☐ Yes ☐ No

3. Did you find today's event helpful in informing you about our proposals?

- ☐ Yes ☐ No
- What did you find particularly helpful? If no, why?
-
-

4. Were our presentation boards clear and understandable?

- ☐ Yes ☐ No
- If no, why not? What would help improve them?
-

5. Do you feel that all of the relevant viewpoints of the offshore wind turbines were presented in today's visualisations?

- ☐ Yes ☐ No
- If no, why?
-

6. We are currently searching within our agreed study area to find a suitable location for our projects' substations (see Board 5 and our interactive map). An assessment of the landscape impacts specifically in relation to the Suffolk Coast and Heaths Area of Outstanding Natural Beauty (AONB) was undertaken. All sites to the West of Aldeburgh Road (B1122) would avoid significant effects on the special qualities of the AONB. In your view, should potentially adverse visual impacts on the AONB be avoided by placing our substations west of the Aldeburgh Road (B1122)?

- ☐ Yes ☐ No
- If no, why?
-

7. In your view, in order to cross Aldeburgh Road (B1122), would it be acceptable to have a direct impact on residential property?

- ☐ Yes ☐ No
- If no, why?
-

8. What mitigation would you like to see to minimise the impact of our onshore substations?

.....

.....

.....

.....

.....

9. Do you have any comments on the contents of our Statements of Community Consultation for EA TWO and EA ONE North? (Please note that formal consultation is currently underway and concludes on 3rd April 2018)

.....

.....

.....

.....

.....

10. Please use the space below to provide any other additional comments about today's Public Information Day or about our proposals for East Anglia TWO or East Anglia ONE North.

.....

.....

.....

.....

.....

.....

.....

.....

PLEASE CONTINUE ON A BLANK PIECE OF PAPER IF NECESSARY.
PLEASE PLACE YOUR COMPLETED FORM IN THE BOXES PROVIDED. ALTERNATIVELY, YOU CAN RETURN IT TO
SCOTTISHPOWER RENEWABLES USING THE FREEPOST ADDRESS BELOW.

Name:

Address:.....

.....

Tel:

Email:

Organisation (if appropriate):

To learn more about our proposals, or to contact us please use one of the following:

Website:

www.scottishpowerrenewables.com/pages/east_anglia_projects

Email:

East Anglia TWO:
eastangliatwo@scottishpower.com
East Anglia ONE North:
eastangliaonenorth@scottishpower.com

Write to us:

ScottishPower Renewables EA2 and EA1N
RTLY-RLGH-GKSE
FREEPOST
25 Priestgate
Peterborough
PE1 1JL

The data you provide here is being collected and securely stored by Athene Communications on behalf of ScottishPower Renewables. Your personal information will be used solely for the purposes of communicating with you about the East Anglia TWO and East Anglia ONE North projects.

Your responses to this feedback form will be collated to ensure your identity is protected. The collated results will be reviewed by the project team and wherever possible your feedback will help to shape the plans.

www.scottishpowerrenewables.com

